

Rut Manufacturing Warranty Policy

All new Rut Manufacturing products come with a warranty covering defects in materials or workmanship which may cause failure under normal usage and service when used for the purpose intended.

Our Skid Steer Brush Mowers come with a six month warranty, while all other Rut Manufacturing Products come with a one year warranty.

This warranty does not cover replacement of wear parts such as mulching teeth, blades, lubricants, and hydraulic hoses. This warranty does not cover damages obtained from abuse, accidents, alterations, or use of the Rut Manufacturing product on a machine other than specified on the original order.

The Rut Manufacturing Warranty does not cover excavator cutters where the operator failed to run the excavator in hammer mode or cutters requiring a case drain that are run without the drain line connected.

The Rut Manufacturing Warranty just covers parts needed to repair the attachment. We do not cover labor by any dealerships or mechanics. In the event that the cutter needs to be shipped back to Rut Manufacturing for repair, the attachment will undergo an inspection to determine whether or not this is a valid warranty claim. If the attachment is not deemed to be a valid warranty claim then the customer will be billed for shipping costs, labor, and parts.

Rut Manufacturing Return Policy

Returns are subject to a 25% restocking fee. Returns must be pre-approved by a Rut Manufacturing Representative. Returns must be in new or good condition to be accepted. If the attachment does not meet requirements for return (due to condition of attachment) then we will not be able to accept the return and issue a refund.

Once an attachment has been delivered back to Rut Manufacturing and has undergone inspection, if it has passed inspection then a refund will be issued for the cost of the cutter minus a 25% restocking fee.